

CODE OF ETHICS AND CONDUCT

Objective

We strive to create lasting value for all our stakeholders – including customers, employees, shareholders, and society. TA's Code of Ethics and Conduct supports this mission. It serves as a guide for making ethical business choices, thus creating a culture of self-compliance and professional excellence.

Policy

TA's Code of Ethics and Conduct embodies the following core values:

1. Honesty

We are transparent in our dealings and steer clear of all forms of bribery and corruption.

2. Fairness

We strive to maintain a fair and equitable workplace free from discrimination and harassment.

3. No conflict of business

We are vigilant to protect TA's assets and prevent any conduct that may jeopardise its interests.

4. Compliance

We strive to comply with applicable policies, procedures, and laws wherever we do business.

5. Competence

We evaluate employees based on their abilities and contributions and reward them accordingly.

6. Due care

We exercise great care to make business decisions on an informed basis and in good faith.

Responsibilities

We expect all employees at every level of the company and its subsidiaries to uphold the Code. This means employees must:

1. Read, understand, and comply with the Code;
2. Seek help from supervisor or management when questions regarding the Code or ethical dilemmas arise;
3. Speak up when you suspect misconduct through dedicated whistleblowing channel;
4. Be truthful and fully cooperative during investigations and audits.

Violating TA's Code of Ethics and Conduct will result in disciplinary actions, including termination of employment and civil or criminal consequences. Retaliation against any individuals who raise concerns will not be tolerated.